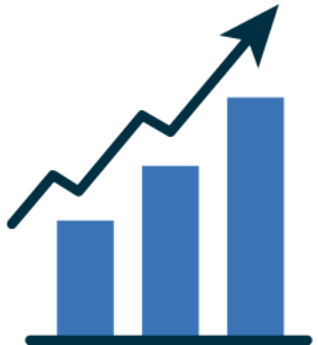
AGILE FLEET™
FLEET MANAGEMENT SOLUTIONS

WELCOME TO
COMMAND 24

Learn. Network. Engage.



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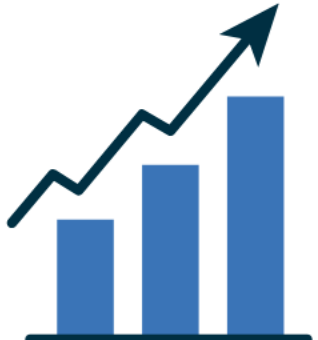
Customer Advisory Board Meeting



Voice Your Opinions

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- Throughout the presentation, use the stoplights to voice your opinion

This wouldn't fit my needs.
I disagree.
I don't love this.

Oh, this gave me an idea.
I like it but it's missing something.
Okay, but not my fave.
Mehh.

I agree!
I love this!
I need this!
YASSSS!

Last Year to Today

- 5.12 released
  - 5.11 combined with 5.12 summer of 2023
  - Multiples rounds of Beta (Winter of 2023-2024)
  - Addressed support issues with additional releases
  - Targeting to wrap up release with 5.12.21
- 5.13 is coming!
  - QA team testing
  - Regression testing starting soon after
  - Targeted to be the final .NET push in the Core product
- Versions after…..
  - Introducing Version 6!!!!!!!
  - Roadmap Preview

Roadmap Preview

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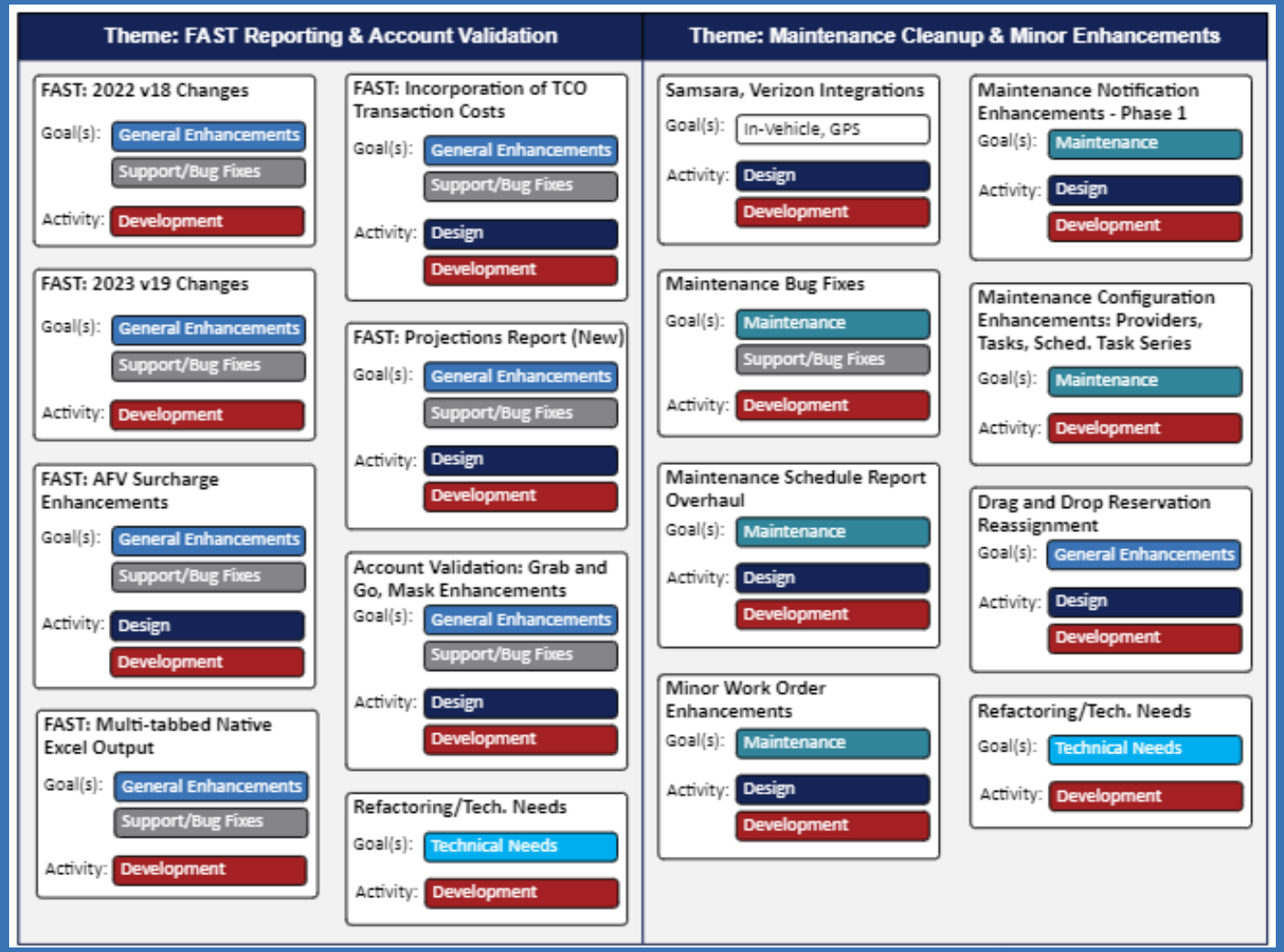

Roadmap Preview

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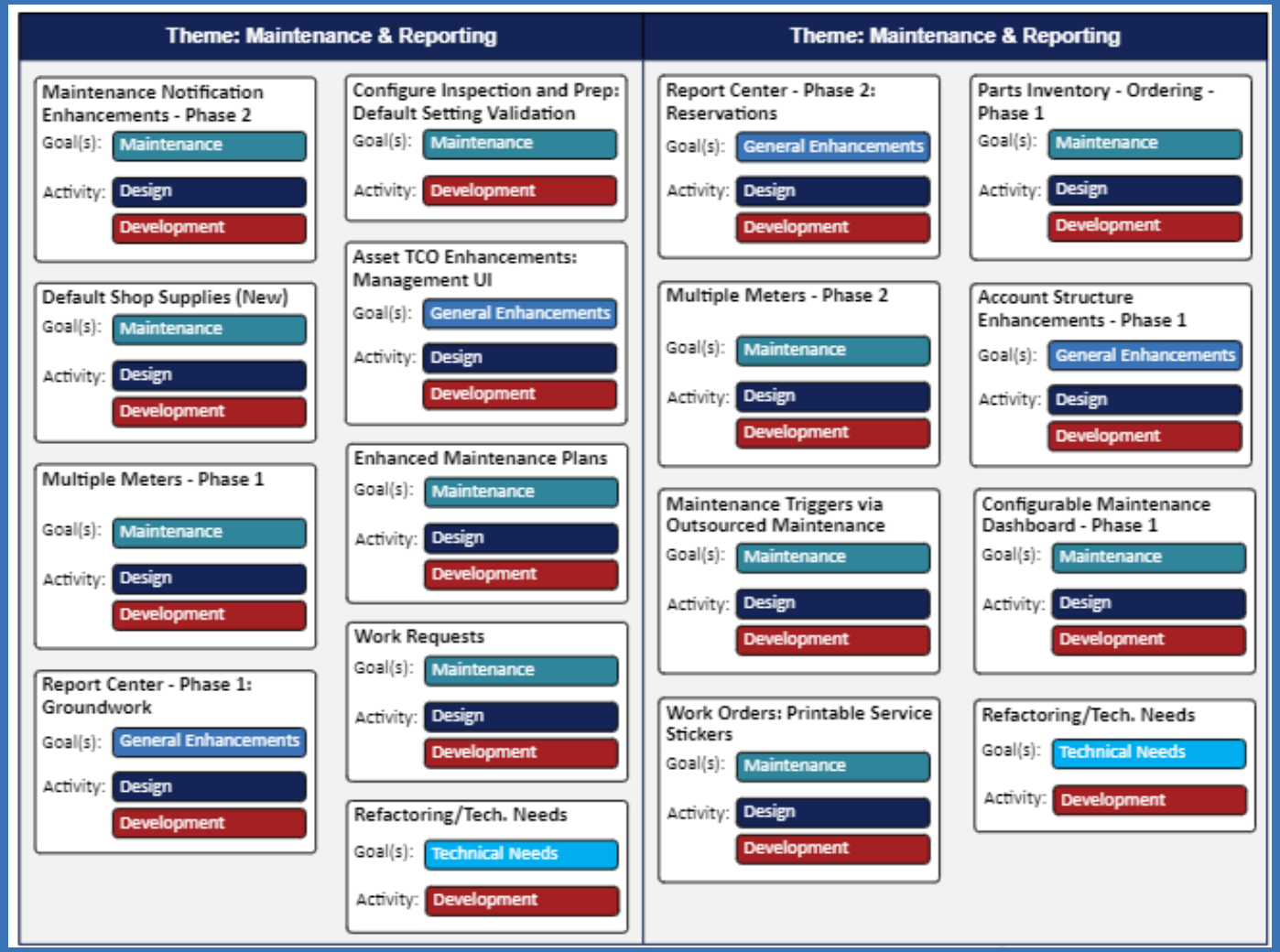


Feedback – Reservation Reassignment

- Graphical view of upcoming reservations by vehicle
- Move/Change reservations via drag and drop

Feedback – API integration

- FleetCommander API (agilefleet.com)
- Client IT/Development Resources are required for set up today
  - Do you have resources?
- What information are you wanting to import into FleetCommander?
  - User management from HR System?
    - Reset password flag?
    - Do you want option to send welcome emails after creation?
  - Account code updates?
  - Vehicles / Assets?
  - Maintenance (e.g., outsourced)?
  - Anything else?
- Right now, calls out of FleetCommander are 1 at a time.
  - Do you want more?
- Other alternatives?
  - E.g., Advanced reporting with build-your-own, auto-delivery or pickup at the FleetCommander "Report Center"

Feedback – Reporting Center

- What areas of data are you wanting export out of FleetCommander?
  - Users
  - Reservations
  - Maintenance
- Requirements
  - Pick all columns? Some set (such as asset name, usage type, access group always)?
  - Filters?
  - Customizable templates as a starting point?
- Scheduling?
  - How frequent? You set your own frequency or set ones?
  - Email?
  - Download?
- Outputs
  - CSV
  - Tab-delimited
  - Excel
  - HTML

Feedback – Canned Reports

- Top 5 Reports
  - Which reports do you use most often?
- Which reports (if any) would you not be able to live without?
  - Would a feature-rich reporting center affect this answer?
- For what reasons would you typically choose to generate a report in HTML, instead of Excel?
  - Vice-versa--Excel vs. HTML?

Feedback – Maintenance

- Why not FC?
  - What do you use, if not FC?
- Do you want a calendar-based view for current and upcoming maintenance schedules?
- Work requests (driver-generated)
  - Do you want drivers to say I am ready for oil change? Or just a sticky note of oh btw the tire is starting to bald
- Integration:
  - PM triggers, maintenance reservations kept current via data integration from external system (e.g., outsourced maintenance or other maintenance software).
- Reports – what are your reporting requirements?
  - Downtime
  - Cost per WO?
  - Schedule?
- VMRS Codes
  - Use them or not and why?
  - Standardized codes licensed from ATA. Cannot be customized. If all or nothing, would getting rid of them be preferred?

Feedback – Maintenance

- Multiple meters
  - Other than odometer, which?
  - How many do you need to report on per task?
- Enhanced maintenance plans
  - Multiple plans per vehicle
  - Better handling of routine tasks (e.g., inspections)
- Enhanced maintenance dashboard
  - Configurable? Which filters?
- Enhanced maintenance notifications
  - Automation;
  - Additional "send to" options;
  - Flexible configuration (e.g., send for "scheduled" tasks only).

Feedback – Maintenance

- Parts inventory--how deep?
  - Tracking cores;
  - Ordering (with or w/o automated purchase requests);
    - Precursor to support LIFO/FIFO, Avg pricing
  - Returns;
  - Recalls;
  - BOM (w/equivalent part #s);
  - Parts dashboard;
- Integration for parts (e.g., NAPA, other?)
  - What do you use for parts management and acquisition, if applicable?

Feedback – Vehicle Replacement

- Is this something you need?
- What is your current process for determining vehicle replacement?
- Should vehicle replacement be "scored" differently by vehicle type?
  - Or make, model?
  - Other variations? (e.g., usage--motor pool vs. Sheriff's Office)
- What other criteria do you need to be scored?
  - Currently: age, miles, and condition.
  - Phase 2 scoring (subject to change) includes:
    - “Service" type : E.g., motor pool, shuttle. Potentially equivalent to usage type. Alternatively, configured as a new item.
    - # of repairs: Could also be tied to reason for repair (e.g., breakdown vs. accident)
    - RM cost: Expressed as a percentage of Acquisition Value.
    - Other: One measure for a customizable score with configurable labels.

Feedback – GUI

- How important are accessibility standards to your organization?
- Feelings about font size on most pages (8pt Verdana)?
- Anything you like about current UI?
- What do you dislike about current UI?
- Any examples of sites you like for visual appeal?
- Any examples of sites you like for ease of use?
- What operating systems and/or devices are at play in your organization?
  - Mobile phones, tablets; Desktops: Windows, macOS, ChromeOS, Linux, Other?

Feedback – EVs

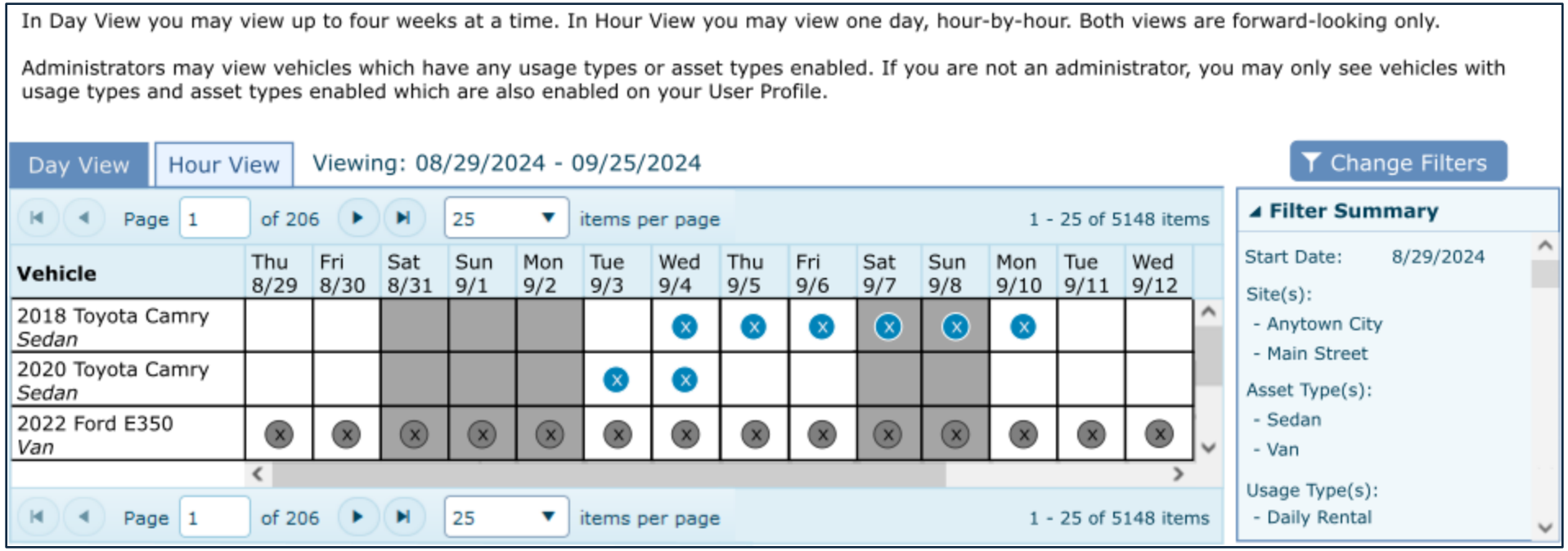
- Where you at in EV adoption? Do you have mandates you are facing?
- What do you need?
  - State of Charge in FC?
  - In fuel imports?
  - New import?
  - New maintenance reminders?
- How do you currently manage your EV (and other fueling) infrastructure, if applicable?

Feedback – Mobile

- What do admins want to do on phones?
  - Dispatch?
  - Kiosk Dashboard functions? (key status, key access)
  - Inspection/Prep?
- What do requestor/drivers want to do on their phones?
  - Make reservation?
  - View schedule?
- Are your organization allow company logins on personal devices? Do you have company phones?

Feedback – Car Pool

- Does anyone use it?
- See any use for it? If so, how? Why?
- User-side vehicle availability view?



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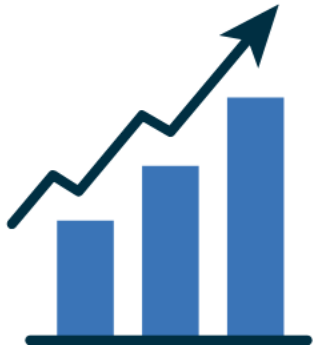
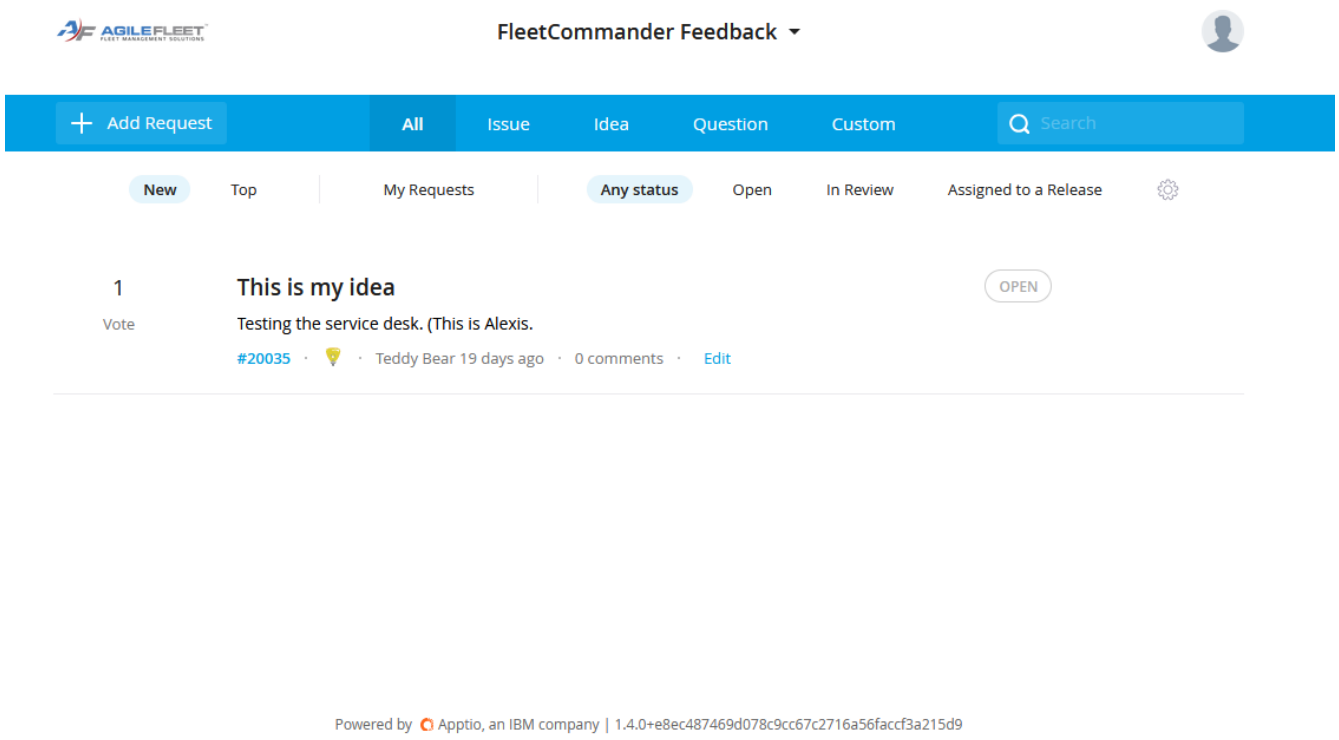
Activity Time!



CAB Moving Forward

- We appreciate your feedback!
- A Service Desk View is coming 2025!
- Provide your feedback online directly to the project management team
  - Vote on ideas from other users
  - Do you want a login??
    - The site will require a login and is invite only



CAB Moving Forward

- Bi-annual meeting
  - Gauge the vibes
    - February, March, April?
      - Use your stop sign
  - Provide current release updates
  - Discuss future release items including service desk feedback

Wrap-Up

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Questions?
Next Up: Beyond Motor Pool/FedRAMP

THANK YOU