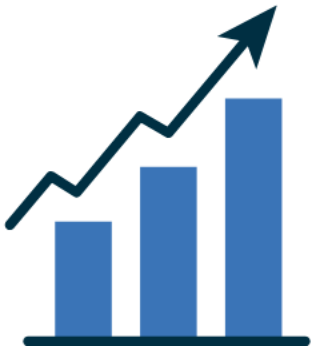
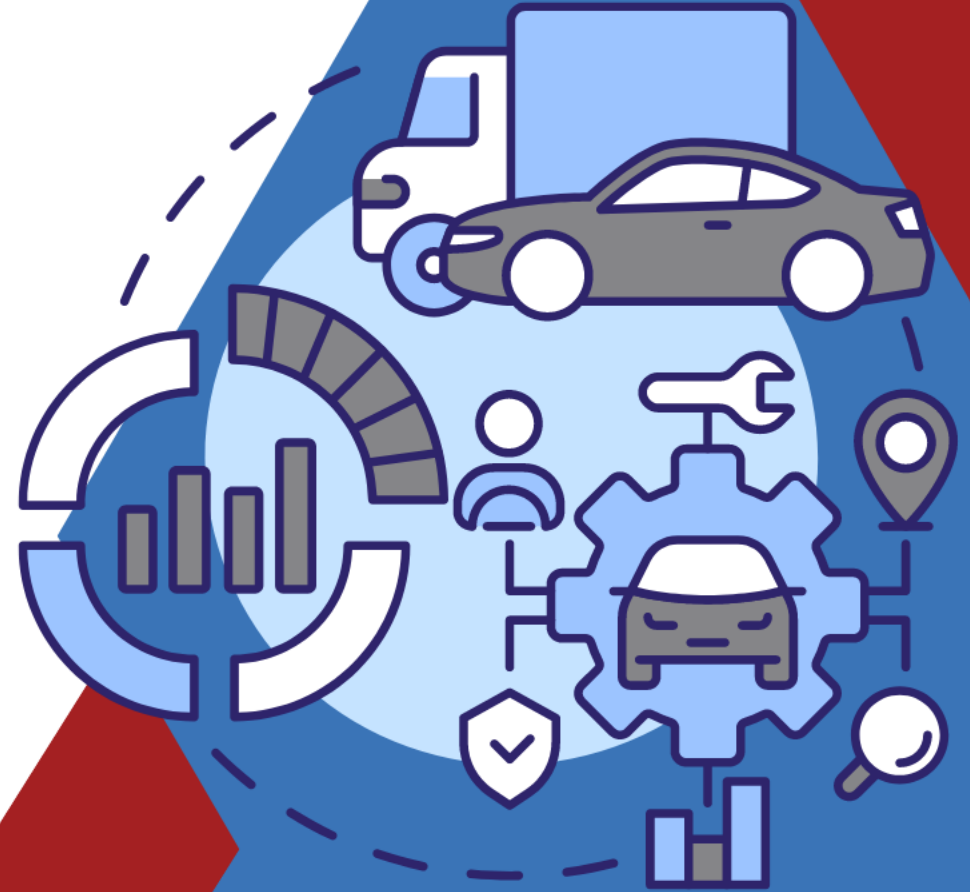


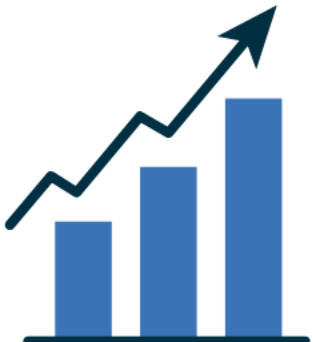
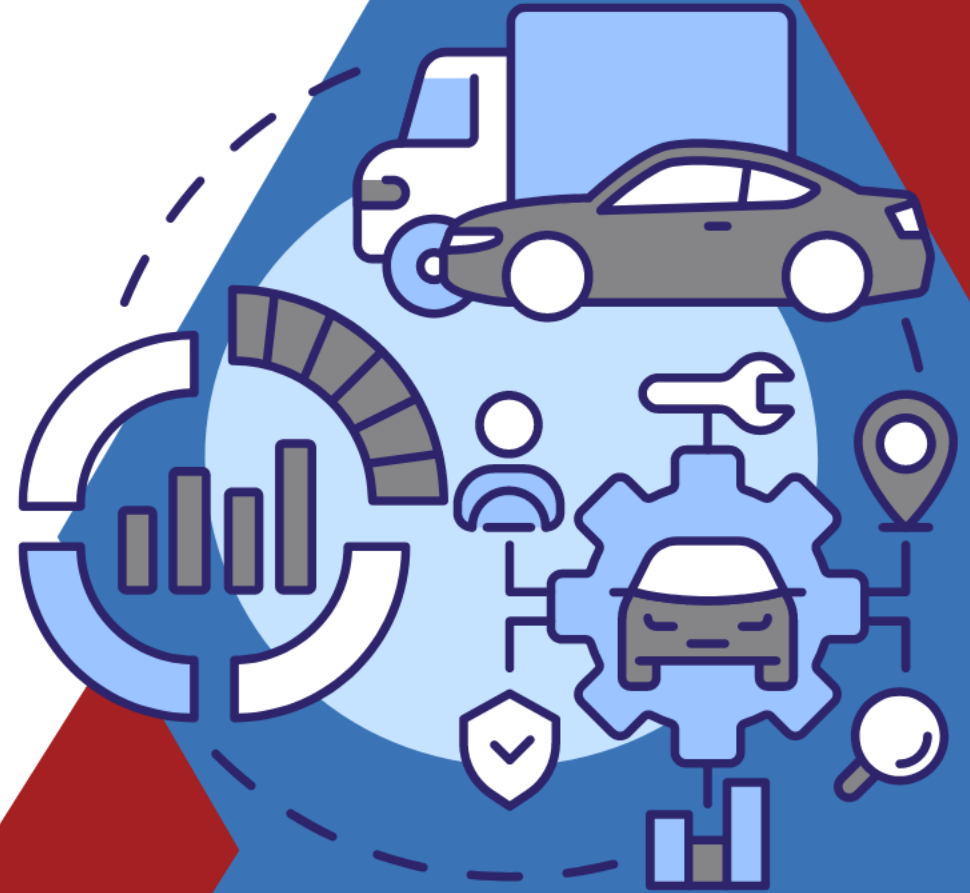


WELCOME TO COMMAND 24

Learn. Network. Engage.



Customer Advisory Board Meeting





Voice Your Opinions

COMMAND 24

- Throughout the presentation, use the stoplights to voice your opinion

This wouldn't fit my needs.
I disagree.
I don't love this.

Oh, this gave me an idea.
I like it but it's missing something.
Okay, but not my fave.
Mehh.

I agree!
I love this!
I need this!
YASSSS!



Last Year to Today

- 5.12 released
 - 5.11 combined with 5.12 summer of 2023
 - Multiples rounds of Beta (Winter of 2023-2024)
 - Addressed support issues with additional releases
 - Targeting to wrap up release with 5.12.21
- 5.13 is coming!
 - QA team testing
 - Regression testing starting soon after
 - Targeted to be the final .NET push in the Core product
- Versions after.....
 - Introducing Version 6!!!!!!!
 - Roadmap Preview



Roadmap Preview

COMMAND 24

Theme: FAST Reporting & Account Validation		Theme: Maintenance Cleanup & Minor Enhancements	
FAST: 2022 v18 Changes Goal(s): General Enhancements Support/Bug Fixes Activity: Development	FAST: Incorporation of TCO Transaction Costs Goal(s): General Enhancements Support/Bug Fixes Activity: Design Development	Samsara, Verizon Integrations Goal(s): In-Vehicle, GPS Activity: Design Development	Maintenance Notification Enhancements - Phase 1 Goal(s): Maintenance Activity: Design Development
FAST: 2023 v19 Changes Goal(s): General Enhancements Support/Bug Fixes Activity: Development	FAST: Projections Report (New) Goal(s): General Enhancements Support/Bug Fixes Activity: Design Development	Maintenance Bug Fixes Goal(s): Maintenance Support/Bug Fixes Activity: Development	Maintenance Configuration Enhancements: Providers, Tasks, Sched. Task Series Goal(s): Maintenance Activity: Development
FAST: AFV Surcharge Enhancements Goal(s): General Enhancements Support/Bug Fixes Activity: Design Development	Account Validation: Grab and Go, Mask Enhancements Goal(s): General Enhancements Support/Bug Fixes Activity: Design Development	Maintenance Schedule Report Overhaul Goal(s): Maintenance Activity: Design Development	Drag and Drop Reservation Reassignment Goal(s): General Enhancements Activity: Design Development
FAST: Multi-tabbed Native Excel Output Goal(s): General Enhancements Support/Bug Fixes Activity: Development	Refactoring/Tech. Needs Goal(s): Technical Needs Activity: Development	Minor Work Order Enhancements Goal(s): Maintenance Activity: Design Development	Refactoring/Tech. Needs Goal(s): Technical Needs Activity: Development



Roadmap Preview

COMMAND 24

Theme: Maintenance & Reporting		Theme: Maintenance & Reporting	
Maintenance Notification Enhancements - Phase 2 Goal(s): Maintenance Activity: Design Development	Configure Inspection and Prep: Default Setting Validation Goal(s): Maintenance Activity: Development	Report Center - Phase 2: Reservations Goal(s): General Enhancements Activity: Design Development	Parts Inventory - Ordering - Phase 1 Goal(s): Maintenance Activity: Design Development
Default Shop Supplies (New) Goal(s): Maintenance Activity: Design Development	Asset TCO Enhancements: Management UI Goal(s): General Enhancements Activity: Design Development	Multiple Meters - Phase 2 Goal(s): Maintenance Activity: Design Development	Account Structure Enhancements - Phase 1 Goal(s): General Enhancements Activity: Design Development
Multiple Meters - Phase 1 Goal(s): Maintenance Activity: Design Development	Enhanced Maintenance Plans Goal(s): Maintenance Activity: Design Development	Maintenance Triggers via Outsourced Maintenance Goal(s): Maintenance Activity: Design Development	Configurable Maintenance Dashboard - Phase 1 Goal(s): Maintenance Activity: Design Development
Report Center - Phase 1: Groundwork Goal(s): General Enhancements Activity: Design Development	Work Requests Goal(s): Maintenance Activity: Design Development	Work Orders: Printable Service Stickers Goal(s): Maintenance Activity: Design Development	Refactoring/Tech. Needs Goal(s): Technical Needs Activity: Development
	Refactoring/Tech. Needs Goal(s): Technical Needs Activity: Development		

Feedback – Reservation Reassignment

- Graphical view of upcoming reservations by vehicle
- Move/Change reservations via drag and drop



Feedback – API integration

- [FleetCommander API \(agilefleet.com\)](https://agilefleet.com)
- Client IT/Development Resources are required for set up today
 - Do you have resources?
- What information are you wanting to import into FleetCommander?
 - User management from HR System?
 - Reset password flag?
 - Do you want option to send welcome emails after creation?
 - Account code updates?
 - Vehicles / Assets?
 - Maintenance (e.g., outsourced)?
 - Anything else?
- Right now, calls out of FleetCommander are 1 at a time.
 - Do you want more?
- Other alternatives?
 - E.g., Advanced reporting with build-your-own, auto-delivery or pickup at the FleetCommander "Report Center"

Feedback – Reporting Center

- What areas of data are you wanting export out of FleetCommander?
 - Users
 - Reservations
 - Maintenance
- Requirements
 - Pick all columns? Some set (such as asset name, usage type, access group always)?
 - Filters?
 - Customizable templates as a starting point?
- Scheduling?
 - How frequent? You set your own frequency or set ones?
 - Email?
 - Download?
- Outputs
 - CSV
 - Tab-delimited
 - Excel
 - HTML

Feedback – Canned Reports

- Top 5 Reports
 - Which reports do you use most often?
- Which reports (if any) would you not be able to live without?
 - Would a feature-rich reporting center affect this answer?
- For what reasons would you typically choose to generate a report in HTML, instead of Excel?
 - Vice-versa--Excel vs. HTML?

Feedback – Maintenance

- Why not FC?
 - What do you use, if not FC?
- Do you want a calendar-based view for current and upcoming maintenance schedules?
- Work requests (driver-generated)
 - Do you want drivers to say I am ready for oil change? Or just a sticky note of oh btw the tire is starting to bald
- Integration:
 - PM triggers, maintenance reservations kept current via data integration from external system (e.g., outsourced maintenance or other maintenance software).
- Reports – what are your reporting requirements?
 - Downtime
 - Cost per WO?
 - Schedule?
- VMRS Codes
 - Use them or not and why?
 - Standardized codes licensed from ATA. Cannot be customized. If all or nothing, would getting rid of them be preferred?

Feedback – Maintenance

- Multiple meters
 - Other than odometer, which?
 - How many do you need to report on per task?
- Enhanced maintenance plans
 - Multiple plans per vehicle
 - Better handling of routine tasks (e.g., inspections)
- Enhanced maintenance dashboard
 - Configurable? Which filters?
- Enhanced maintenance notifications
 - Automation;
 - Additional "send to" options;
 - Flexible configuration (e.g., send for "scheduled" tasks only).

Feedback – Maintenance

- Parts inventory--how deep?
 - Tracking cores;
 - Ordering (with or w/o automated purchase requests);
 - Precursor to support LIFO/FIFO, Avg pricing
 - Returns;
 - Recalls;
 - BOM (w/equivalent part #s);
 - Parts dashboard;
- Integration for parts (e.g., NAPA, other?)
 - What do you use for parts management and acquisition, if applicable?

Feedback – Vehicle Replacement

- Is this something you need?
- What is your current process for determining vehicle replacement?
- Should vehicle replacement be "scored" differently by vehicle type?
 - Or make, model?
 - Other variations? (e.g., usage--motor pool vs. Sheriff's Office)
- What other criteria do you need to be scored?
 - Currently: age, miles, and condition.
 - Phase 2 scoring (subject to change) includes:
 - "Service" type : E.g., motor pool, shuttle. Potentially equivalent to usage type. Alternatively, configured as a new item.
 - # of repairs: Could also be tied to reason for repair (e.g., breakdown vs. accident)
 - RM cost: Expressed as a percentage of Acquisition Value.
 - Other: One measure for a customizable score with configurable labels.

Feedback – GUI

- How important are accessibility standards to your organization?
- Feelings about font size on most pages (8pt Verdana)?
- Anything you like about current UI?
- What do you dislike about current UI?
- Any examples of sites you like for visual appeal?
- Any examples of sites you like for ease of use?
- What operating systems and/or devices are at play in your organization?
 - Mobile phones, tablets; Desktops: Windows, macOS, ChromeOS, Linux, Other?

Feedback – EVs

- Where you at in EV adoption? Do you have mandates you are facing?
- What do you need?
 - State of Charge in FC?
 - In fuel imports?
 - New import?
 - New maintenance reminders?
- How do you currently manage your EV (and other fueling) infrastructure, if applicable?

Feedback – Mobile

- What do admins want to do on phones?
 - Dispatch?
 - Kiosk Dashboard functions? (key status, key access)
 - Inspection/Prep?
- What do requestor/drivers want to do on their phones?
 - Make reservation?
 - View schedule?
- Are your organization allow company logins on personal devices? Do you have company phones?

Feedback – Car Pool

- Does anyone use it?
- See any use for it? If so, how? Why?
- User-side vehicle availability view?

In Day View you may view up to four weeks at a time. In Hour View you may view one day, hour-by-hour. Both views are forward-looking only.

Administrators may view vehicles which have any usage types or asset types enabled. If you are not an administrator, you may only see vehicles with usage types and asset types enabled which are also enabled on your User Profile.

Day View Hour View Viewing: 08/29/2024 - 09/25/2024 [Change Filters](#)

Page 1 of 206 25 items per page 1 - 25 of 5148 items

Vehicle	Thu 8/29	Fri 8/30	Sat 8/31	Sun 9/1	Mon 9/2	Tue 9/3	Wed 9/4	Thu 9/5	Fri 9/6	Sat 9/7	Sun 9/8	Mon 9/10	Tue 9/11	Wed 9/12
2018 Toyota Camry Sedan							x	x	x	x	x	x		
2020 Toyota Camry Sedan						x	x							
2022 Ford E350 Van	x	x	x	x	x	x	x	x	x	x	x	x	x	x

Page 1 of 206 25 items per page 1 - 25 of 5148 items

Filter Summary

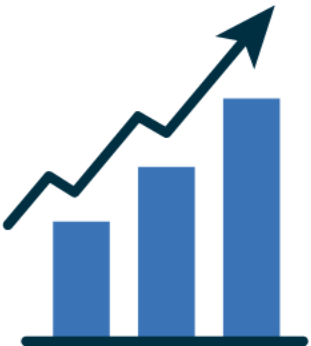
Start Date: 8/29/2024

Site(s):
- Anytown City
- Main Street

Asset Type(s):
- Sedan
- Van

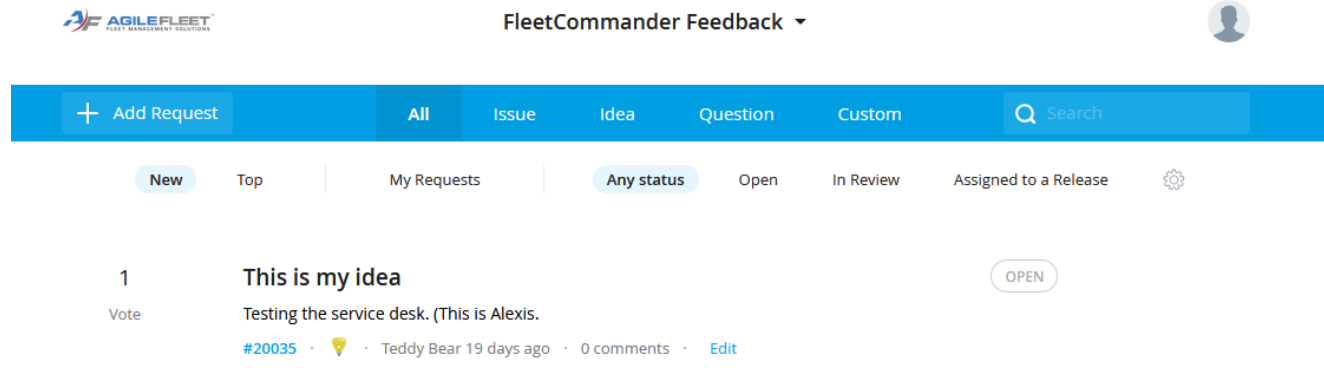
Usage Type(s):
- Daily Rental

Activity Time!



CAB Moving Forward

- We appreciate your feedback!
- A Service Desk View is coming 2025!
- Provide your feedback online directly to the project management team
 - Vote on ideas from other users
 - Do you want a login??
 - The site will require a login and is invite only



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CAB Moving Forward

- Bi-annual meeting
 - Gauge the vibes
 - February, March, April?
 - Use your stop sign
 - Provide current release updates
 - Discuss future release items including service desk feedback





Wrap-Up

COMMAND 24

Questions?
Next Up: Beyond Motor
Pool/FedRAMP



THANK YOU