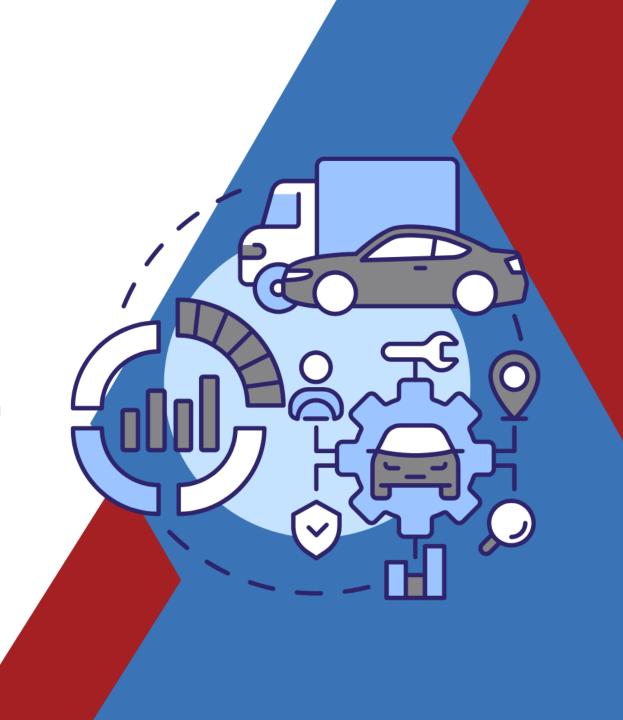


# WELCOME TO COMMAND 24

Learn. Network. Engage.

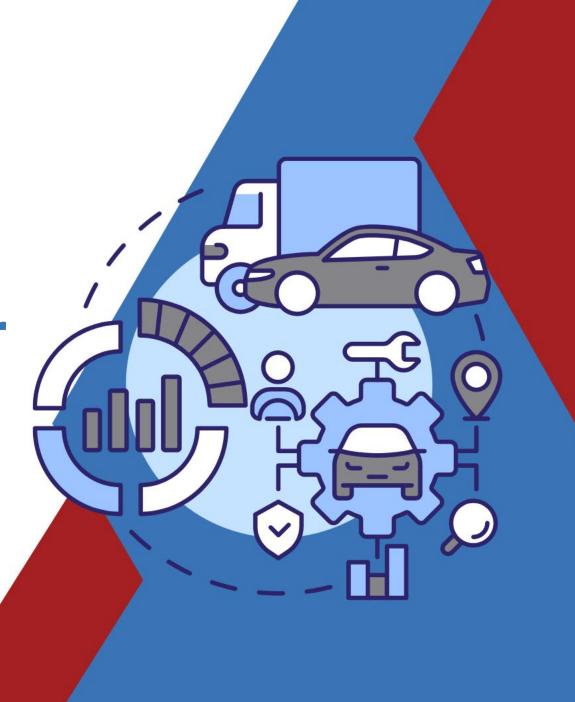






# Intro to FCDrive: Your FleetCommander Knowledge Base Resource





## Intro to FCDrive

Your FleetCommander Knowledge Base Resource

- One searchable repository for support information
- Jump Start: Micro-Learning videos
- Subject Expert Articles
- Product Manuals
- And more.....

## **COMMAND 24**



## **Benefits**

- Provide users with a self-service support option
- One searchable repository for support information
- It's available 24/7

## **COMMAND 24**



## **JumpStart Video**

- Micro-learning 7 mins or less
- Most videos are 2-4 mins
- Frequent support questions







# **JumpStart Video Topics**

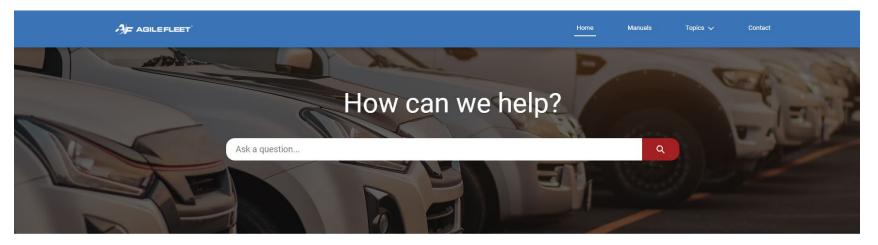
- Change User Profile Record from Deleted to Enabled
- How to clone a vehicle
- Configuring the lockout setting
- Ignoring buffers
- Reservations not available kiosk
- Adding Images to Grab and Go
- Defaults and Filters
- Vehicle Profile: First Available and Last Available date
- Adding and Editing documents
- Auto Cancellation
- Intro to End buffer
- Enable Pending User
- Enterprise and site layouts

- Adjusting fields on reservation page
- Using Content manager tool
- How to Hard Reboot a Key box
- How to Soft Reboot a Key box
- How to make a maintenance reservation
- Assigning a maintenance plan to a vehicle
- Check vehicle Repair history
- Create a maintenance task
- Creating a maintenance plan
- Using the maintenance Notification Tool



## Demo

#### Site URL: <u>https://fcdrive.agilefleet.com</u>



FleetCommander	Hardware	Maintenance
Top FleetCommander Articles	Top Hardware Articles	Top Maintenance Articles
FleetCommander 🗗	Hardware 🗗	Maintenance 🗗
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## **COMMAND 24**





# https://fcdrive.agilefleet.com

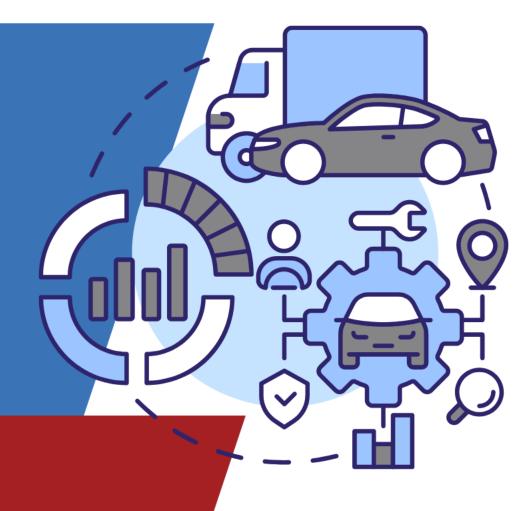
# What additional topics would you like to see?

## **COMMAND 24**

# Email fcsupport@agilefleet.com



## **COMMAND 24**



# Questions?

## **THANK YOU**