



AGILE FLEETTM
FLEET MANAGEMENT SOLUTIONS

FLEETCOMMANDER VERSION 5.08 OVERVIEW

11/17/2021

Agenda

- Introductions
- Webinar meeting tips and etiquette
- V5.08 New product features and updates
- Release schedule
- Q&A session

INTRODUCTIONS



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Sr. Director, Client Success



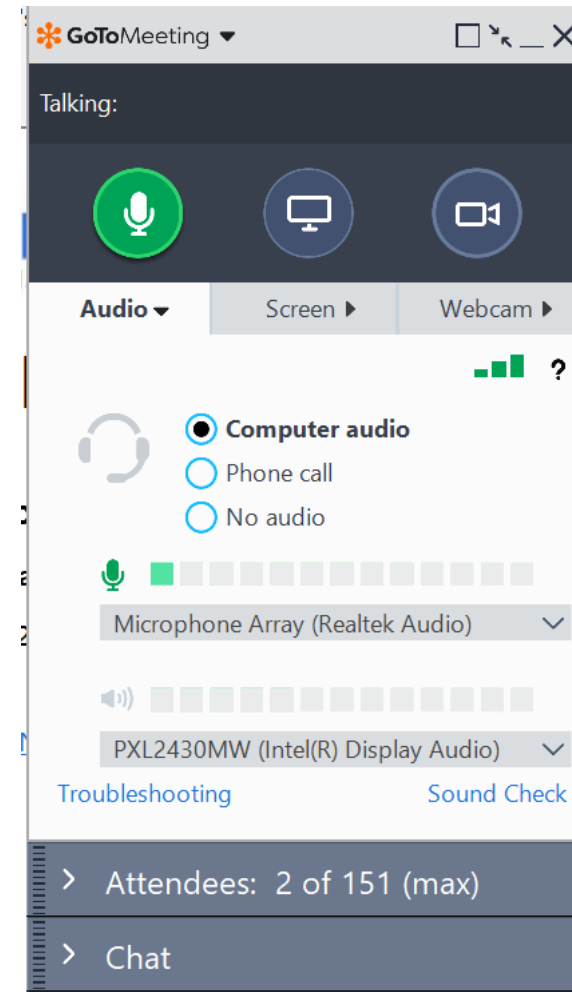
Ian Wade
Technical Support manager

WEBINAR MEETING TIPS AND ETIQUETTE



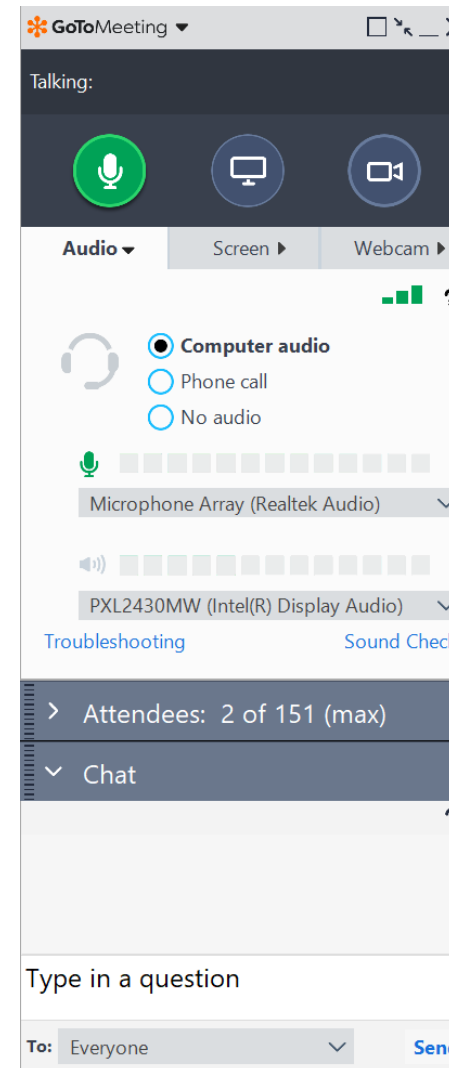
- Only use your computer audio or your phone audio. Don't use both.
- Please mute yourselves
- Using your video camera is optional
- When asking a question or making a comment:
 - ✓ Use the chat window
 - ✓ Please tell us your first name and the name of your organization
- This meeting will be recorded
- The recording and PPT will be available for download

Please use the chat
window to ask a question



ASKING QUESTIONS

Please type your
question in the
chat window





What's New in V5.08?



FleetCommander v5.08 delivers several new features designed to simplify, streamline and improve the efficiency of your operation.

These include:

- Improved Late Pickup and Return reminders
- Self Registration of RFID cards at a Kiosk
- Auto Assign functional changes
- Maintenance notification tool – Users added to Task Selection
- Kioware for Windows transition
- Kioware for Windows RFID settings
- Kiosk Comments Email
- Asset Data Dump report new fields added.



v5.08 features continued:

- Improved Kiosk and Key Control FleetCommander setup
 - FleetCommander and FleetCommander Kiosk application changes
 - FleetCommander and FleetCommander Kiosk URL changes
- Application updates and improvements
 - Code fixes and error handling
 - Under the cover changes



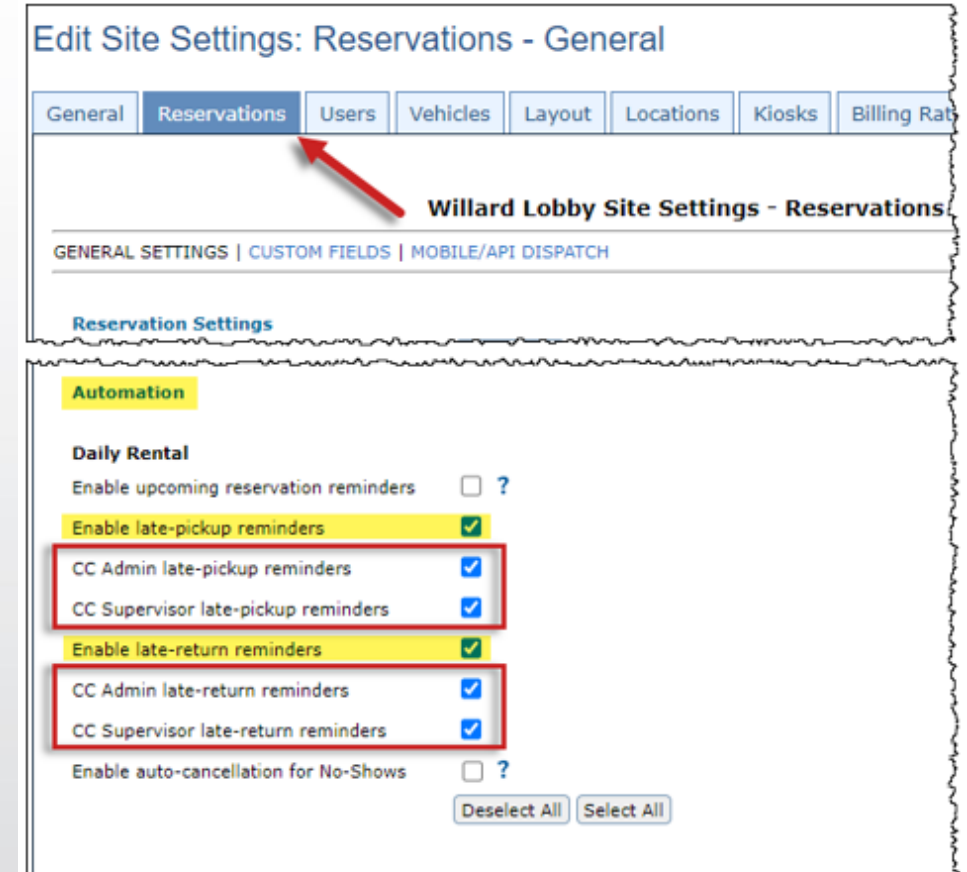
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LATE PICKUP AND RETURN REMINDER AUTOMATION

EMAIL NOTIFICATION RESERVATION CHANGES

New Feature!

- What: Improvements to **Site Settings>Reservation Tab**
 - CC Admin late-pickup reminders
 - CC Supervisor late pick-up reminders
- Settings allow Cost center Admin and Driver's Supervisor to be copied on Late Pickup along with Late return reminders
- Where: **Configure>Site Settings>Reservation tab**



Edit Site Settings: Reservations - General

General Reservations Users Vehicles Layout Locations Kiosks Billing Rat

Willard Lobby Site Settings - Reservations

GENERAL SETTINGS | CUSTOM FIELDS | MOBILE/API DISPATCH

Reservation Settings

Automation

Daily Rental

Enable upcoming reservation reminders ☐ ?

Enable late-pickup reminders ☒

CC Admin late-pickup reminders ☒

CC Supervisor late-pickup reminders ☒

Enable late-return reminders ☒

CC Admin late-return reminders ☒

CC Supervisor late-return reminders ☒

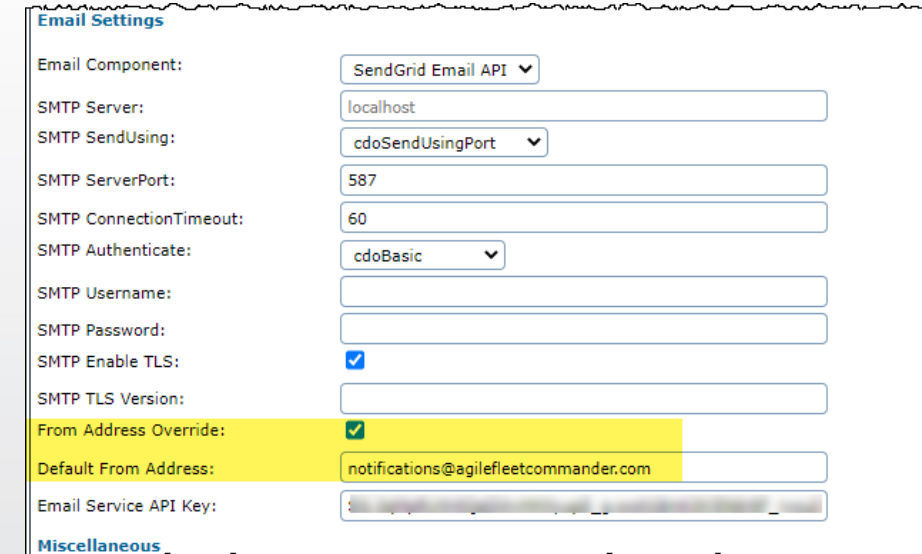
Enable auto-cancellation for No-Shows ☐ ?

Deselect All Select All

Figure 1 - Site Settings > Reservations Tab > Automation Section

New Feature!

- **What:** Improvement to email API to eliminate email white-list requirements.
- Starting in v5.08, all reservation related emails will originate from a new email address notifications@agilefleetcommander.com.
- Email replies for notifications are sent to the configured Site Admin or Enterprise Admin depending on the email type.
- V5.08 rollout enables the notifications email address. DO NOT CHANGE THIS SETTING in FleetCommander.
- The next scheduled FleetCommander release will finalize the implementation of new email capabilities.
- Where: **Configure>Enterprise Settings>Advanced tab**



Email Settings

Email Component: SendGrid Email API ▼

SMTP Server: localhost

SMTP SendUsing: cdoSendUsingPort ▼

SMTP ServerPort: 587

SMTP ConnectionTimeout: 60

SMTP Authenticate: cdoBasic ▼

SMTP Username:

SMTP Password:

SMTP Enable TLS: ☒

SMTP TLS Version:

From Address Override: ☒

Default From Address: notifications@agilefleetcommander.com

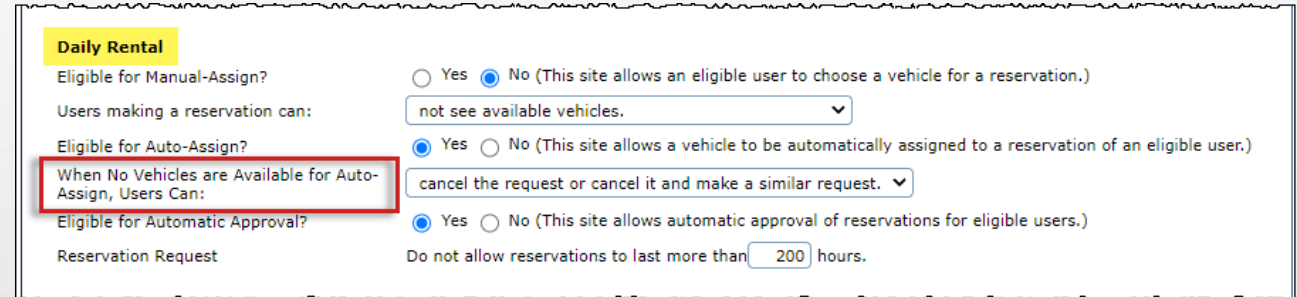
Email Service API Key:

Miscellaneous

AUTO ASSIGN RESERVATION CHANGES

New Feature!

- **What:** Improve handling of requests when vehicle were not available
- Changes to Auto Assign process include
 - Allow cancel and submit for manual assignment
 - Allow cancel and make similar
- Configurable by Usage Type
- Where: **Configure>Site Settings>Reservation tab**



Daily Rental

Eligible for Manual-Assign? ☐ Yes ☒ No (This site allows an eligible user to choose a vehicle for a reservation.)

Users making a reservation can:

Eligible for Auto-Assign? ☒ Yes ☐ No (This site allows a vehicle to be automatically assigned to a reservation of an eligible user.)

When No Vehicles are Available for Auto-Assign, Users Can:

Eligible for Automatic Approval? ☒ Yes ☐ No (This site allows automatic approval of reservations for eligible users.)

Reservation Request Do not allow reservations to last more than hours.

IMPROVED MAINTENANCE NOTIFICATIONS

New Feature!

- **What**– Users were not included in Task selection
- Changes to Maintenance Notification Tool notifications.
- Driver, Requestor, Owner user and responsible user have been added as columns on the Task Selection interface
- Where: **Tools>Send Email>Maintenance Notification Tool**

Include tasks with more than notifications.

Send notification emails to the following users:

☒ Responsible User ☒ Owner User

☐ Driver ☐ Requestor

Include the following comments in the emails:

Figure 2 - Maintenance Notification Tool Filters: Select Users

Select All		Deselect All												Cancel		Send Messages	
Selected	Asset Name	Last Mileage	Task Name	Due/Near Due	Last performed		Next perform		Provider	Work Order	Priority	Driver	Requestor	Owner User	Responsible User		
<input checked="" type="checkbox"/>	Windstar-160	49622	Balance Tires	Due	49,015	05/13/2020	52,065	(L) 11/09/2020	Garage	None		Monroe, James (jmonroe)	Monroe, James (jmonroe)	DeLarpe, Alex (adelarge)	Cejko, Hypolit (cejko_h)		
<input checked="" type="checkbox"/>	Windstar-160	49622	Oil Change	Due	49,515	06/05/2020	53,015	(L) 09/03/2020	Garage	None		Monroe, James (jmonroe)	Monroe, James (jmonroe)	DeLarpe, Alex (adelarge)	Cejko, Hypolit (cejko_h)		
<input checked="" type="checkbox"/>	Windstar-160	49622	Tag Renewal	Due	49,015	04/28/2020	1,049,014	(L) 04/28/2021	Department of Motor Vehicles	None		Monroe, James (jmonroe)	Monroe, James (jmonroe)	DeLarpe, Alex (adelarge)	Cejko, Hypolit (cejko_h)		



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KEY CONTROL AND KIOSK CHANGES

Important New Features and changes!

- Streamlined FleetCommander site setup
- Consolidation of Kiosk directory into the main FleetCommander directory

WHY Kioware changes are required

- Kioware Classic uses Internet Explorer, and it is scheduled for end of life in early 2022.
- This change transitions the Kiosk from Kioware Classic to Kioware for Windows, Chrome based.

OPTIONS to Implement the change

- Agile Fleet provides two options for you.
 1. You can reconfigure your existing Kiosk by deinstalling Kioware Classic and, install and configuring Kioware for Windows
 2. Agile Fleet will provide replacement Kiosks at a discount if you want to upgrade your existing kiosk. This may be a viable option for Kiosks four years or older.

Important New Features and changes!

- Streamlined FleetCommander site setup
- Consolidation of Kiosk directory into the main FleetCommander directory
- **IMPORTANT Kioware Changes**
 - Kioware is transitioning from Kioware Classic to Kioware for Windows (Chrome) – This is a MANDATORY change
 - The change requires installation of Kioware for Windows and transferring your existing license
 - The change MUST be performed on each Kiosk
 - Depending on your Kiosk configuration, remote or on-site action IS required
 - The change must be performed by January 31, 2022, to ensure uninterrupted use.
 - The change takes about 60 minutes
 - Changes MUST be scheduled with Agile FleetCommander Support in **ADVANCE** to assist you with the changes.

IMPORTANT Kioware Changes continued.

- Impacted items:
 - The URLs for the **Start Page**, **Attract Screens**, and the **Post** for the RFID reader will need to be changed in the new **Kioware Config Tool** on the kiosk.
- Agile-hosted clients will be provided instructions on how you can make these changes themselves.
- Agile FleetCommander Support will be available for assistance, advance reservation required..
- Agile Fleet has created a site URL redirect that will be in place for at least 90 days to provide time to reconfigure the URLs.
- Clients who self-host FleetCommander will be given detailed installation instructions on the necessary changes when they deploy v5.08.
- Agile-hosted clients with custom authentication may require other changes based on their authentication configuration.
- Each Kiosk requires up to 60 minutes to change.

IMPORTANT Kioware Changes continued.

WHY?

- Required changes due to Internet Explorer end of life
- Transition from Kioware Classic to Kioware for Windows

OPTIONS

- You can reconfigure your existing Kiosk
- Agile Fleet will offer replacement Kiosks at a discount if you want to upgrade your existing kiosk

SELF REGISTER RFID CARDS AT THE KIOSK

New Feature!

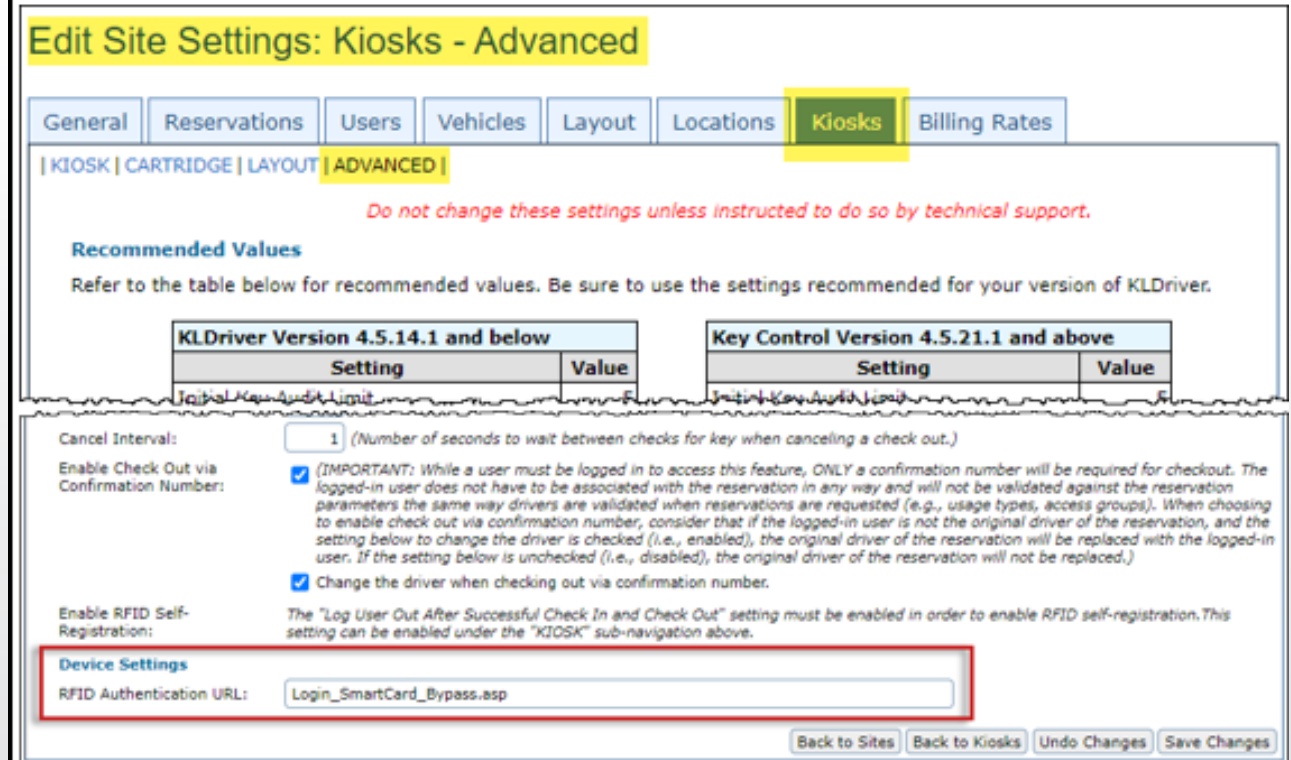
Prerequisite: Requires Kioware for Windows NOT Kioware Classic

Problem: RFID cards required a separate registration process.

This new feature applies to kiosks utilizing an RFID reader and are running **Kioware for Windows**, not **Kioware Classic**.

*Configuring an RFID reader for **Kioware for Windows** will be different than for Kioware Classic and outlined during the Kioware for Windows Transition*

As part of this transition process, the **RFID Authentication URL** setting has been added to the bottom of the kiosk's **Advanced** sub-navigation interface (**Configure > Site Settings > Kiosks tab > Advanced**)



Edit Site Settings: Kiosks - Advanced

General | Reservations | Users | Vehicles | Layout | Locations | **Kiosks** | Billing Rates

| KIOSK | CARTRIDGE | LAYOUT | **ADVANCED** |

Do not change these settings unless instructed to do so by technical support.

Recommended Values
Refer to the table below for recommended values. Be sure to use the settings recommended for your version of KLDriver.

KLDriver Version 4.5.14.1 and below		Key Control Version 4.5.21.1 and above	
Setting	Value	Setting	Value
Initial Key Audit Limit	1	Initial Key Audit Limit	1

Cancel Interval: (Number of seconds to wait between checks for key when canceling a check out.)

Enable Check Out via Confirmation Number: ☒ (IMPORTANT: While a user must be logged in to access this feature, ONLY a confirmation number will be required for checkout. The logged-in user does not have to be associated with the reservation in any way and will not be validated against the reservation parameters the same way drivers are validated when reservations are requested (e.g., usage types, access groups). When choosing to enable check out via confirmation number, consider that if the logged-in user is not the original driver of the reservation, and the setting below to change the driver is checked (i.e., enabled), the original driver of the reservation will be replaced with the logged-in user. If the setting below is unchecked (i.e., disabled), the original driver of the reservation will not be replaced.)

Change the driver when checking out via confirmation number: ☒

Enable RFID Self-Registration: ☒ The "Log User Out After Successful Check In and Check Out" setting must be enabled in order to enable RFID self-registration. This setting can be enabled under the "KIOSK" sub-navigation above.

Device Settings

RFID Authentication URL:

Back to Sites | Back to Kiosks | Undo Changes | Save Changes

Figure 4 - "RFID Authentication URL" Setting

The value for this field will be populated with **Login_SmartCard_Bypass.asp** for existing kiosks.

**Nothing further is required. Only update this field if instructed to do so by FleetCommander*



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APPLICATION UPDATES AND IMPROVEMENTS

FleetCommander v5.08 includes the following fixes and enhancements

- **Reservation > Files Tab:** Resolved issue where the reservation's Files tab was inaccessible when the reservation was accessed via the Manage Fleet interface.
- **Grab & Go:** Resolved issue where new usage types were not showing in the dropdown when making a Grab & Go reservation.
- **Asset Data Dump Report:** Acquisition Date and Fuel Type from the asset profile have been added to the output.
 - **Acquisition Date** is found under the Availability section on the asset's Profile tab.
 - **Fuel Type** is found on the asset's Spec tab.
- **Images & Files:** Divided into Public and Restricted Content
 - **Public** content will be uploaded and stored on a new **Tools** interface: **Content Manager**.
 - **Restricted** content will be uploaded and stored on the existing **Documents** interface under **Tools**.

FleetCommander v5.08 includes the following enhancements

- Continued work migrating to the latest .NET framework
- Updated interfaces in FleetCommander Configuration areas
 - ✓ Configure > **Enterprise Settings**
 - ✓ Configure > **Site Settings**
 - ✓ Configure > **Holidays and States**
 - ✓ Configure > User > **Accounts and Departments**
 - ✓ Configure > Vehicles > **Types, Inspection, and Prep Plans**
 - ✓ Configure > Maintenance > **Parts, Tasks, maintenance Plans, Parts Markup Schedules**
 - ✓ Configure > **Providers**
 - ✓ Configure > **Time Zones**
 - ✓ Reports > Maintenance > **Inventory Audit Log**
- The newly upgraded interfaces have a slightly different look, but their functionality remains the same.

PLANNED RELEASE SCHEDULE



- ✓ Agile Hosted scheduled rollout to begin late November
- ✓ Self Hosted to begin early January
 - ✓ Email notification in advance of package release to Agile Support portal



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QUESTIONS



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Thank You !



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